



Questionnaire returns - Products with Lithium-Battery packs

To be able to fully use the form functions of this PDF document, you must first save it locally and then open it with a program that supports the filling in of forms (eg Adobe Acrobat DC).

Company*

Customer number

RHEINTACHO part number

RHEINTACHO order information (KA no. / Delivery note)*

Date*

* Required field

Before returning the products, the condition of a battery/battery pack including lithium technology must be documented by a qualified and responsible person.

The UN recommendations on technical requirements for the transport of lithium batteries have to be considered.

Every battery where a dangerous increase of heat can not be excluded bindingly has to be handled as a damaged battery. Damaged batteries must be transported under special consideration of safety measures according to ADR SV 376 / 49 CFR.

A lithium-battery is damaged if one of the following questions is answered with YES:

YES	NO	
		Is the housing seriously damaged or deformed in a considerable way? Picture required.
		Leakage of the battery (shake and hear, visible spots)?
		Strange smell perceptible (organic elektrolyt, charred plastic)?
		Is there a changing of the battery's temperature, coupled with <ul style="list-style-type: none"> ◆ tarnishing on metal? ◆ melted or molded plastic parts?
		Any loose parts inside the housing (shake and hear) or outside (loose charge/discharge connector or communication interface)?
		Visible damage by moisture (corrosion on charge/discharge connector)?
		Can the failure be diagnosed before the transport? If so, with what result?

- ◆ ADR SV 376 / 49 CFR is not required for the return of used or no longer efficient batteries that are in perfect safety condition.
- ◆ The questionnaire must include compelling photos of the product.
- ◆ On the basis of questionnaire and photos, the approval for the return of the product can be checked.



Please fill out the document and send back to quality@rheintacho.de

We hereby confirm the accuracy of the information.

We will not accept return shipments without prior agreement!

Place, Date

First and last name in block letters